

Kerala State Handicapped Persons' Welfare Corporation Ltd*(A Government of Kerala Undertaking)*

Poojappura, Thiruvananthapuram – 695012

Phone: Phone: 0471-2322065, **9497281896**Email: **kshpwc@kerala.gov.in**Website: www.hpwc.kerala.gov.in**QUOTATION NOTICE**

KSHPWC/565/2025-PA**07-07-2025**

Subject:

Inviting Quotations for Supply and Customization of Billing Software for Managing 1000 Assistive Devices

Kerala State Handicapped Persons Welfare Corporation (KSHPWC), a Government of Kerala Public Sector Undertaking under the Department of Social Justice, invites sealed quotations from eligible and experienced IT firms for the design, development, supply, and deployment of a **customized billing software** solution for managing approximately **1000 assistive devices** distributed by the Kerala State Handicapped Persons' Welfare Corporation Ltd. (KSHPWC).

Scope of Work:

The software must be capable of:

1. Generate Proforma invoices
2. Billing & Invoice Generation for multiple categories of assistive devices.
3. Provision for GST as per Govt. norms
4. 'Edit' and 'add' options consequent to the changes in GST% , additional Cess, and other changes imposed by Government from time to time / changes as per user requirement
5. Facility for HSN code wise billing & report generation
6. coding of each assistive devices for easy generation of bills and Proforma invoices, estimate etc
7. Search and report generation facility of features in year wise/ month wise/ date wise/ location wise/ category wise etc
8. Device-wise Inventory Management with stock tracking.
9. Assigning and tracking unique serial numbers or barcodes per device.

10. Beneficiary details and transaction history mapping.
11. Role-based access for admin and users.
12. Data backup & recovery features.
13. Bulk data entry and invoice generation.
14. Emailing facilities
15. Mobile/tablet-friendly interface
16. Must support both offline and online (web-based/cloud) deployment.
17. Shall be able to install and work in multiple devices
18. Provisions to incorporate Final bill to the e office

Eligibility Criteria:

- Minimum **5 years** experience in customized billing/inventory software development.
- Must have executed at least **3 similar projects** in government/semi-government/PSUs.
- Must provide valid copies of **GST registration, PAN card, and company registration.**
- A short **technical proposal with screenshots/demo link** should be submitted along with the quote.

Quotation Requirements:

- Price quote must be inclusive of:
 - Software development/customization charges
 - License fee (if any)
 - Deployment and setup cost
 - 2-years technical support
 - GST and other applicable taxes
 - Annual Maintenance Contract (AMC) for the coming years after warranty period
- Validity of the quotation should be **minimum 60 days.**

Confidentiality & Data Protection

- The vendor shall ensure the confidentiality of all data.
 - No user or system data shall be copied or shared without written consent of the corporation.
 - Adherence to relevant IT data protection and security standards is mandatory.
-

Training and Support

- **User training & documentation** to KSHPWC staff
 - User manuals/help files.
 - Post-installation support: minimum 24 months.
 - Contact point for technical support (email/phone)
 - Technical support and maintenance for a minimum of **24 months** post-deployment and **12 months** warranty
-

- **GST Compliance** -Mandatory for any billing software in India .

Software must:

- Generate **GST-compliant invoices** (as per formats defined by the GST Act).
 - Support HSN codes, SAC codes, GSTIN numbers, place of supply, tax breakup (CGST, SGST, IGST).
 - Include provisions for **e-invoicing**, if applicable (for larger businesses).
- Ideally should follow guidance from:
 - **GSTN (Goods and Services Tax Network)**
 - CBIC (Central Board of Indirect Taxes and Customs)

Digital Signature & Authentication Support (Optional)

- If billing involves official government records, software can integrate with:
 - **Digital Signature Certificates (DSC)** issued by **licensed Certifying Authorities (CAs)** under the **Controller of Certifying Authorities (CCA)**.
 - Aadhaar-based eKYC or e-sign (if applicable).
 -
-

Termination Clause

- KSHPWC reserves the right to terminate the contract if:
 - Software is not delivered within the stipulated time.
 - Performance is unsatisfactory.

- Security, compliance, or data confidentiality is compromised.
-

Payment Terms

- Suggested stages:
 - 80% on delivery and successful installation
 - 20% after training and acceptance testing
 - Payment will be made by bank transfer/cheque after invoice submission and verification.
-

Dispute Resolution

- Any disputes will be subject to the jurisdiction of the **courts in Thiruvananthapuram**
-

Submission Guidelines:

- The quotation in a **sealed envelope** super scribed "*Quotation for Customized Billing Software - KSHPWC*" should reach the below address on or before **3:00 PM, 25/07/2025**.
 - Quotations will be opened at **4:00 PM on the same day** in the presence of the available bidders or their authorized representatives.
-

Submission Address:

The Managing Director

Kerala State Handicapped Persons' Welfare Corporation Ltd.
Poojappura, Thiruvananthapuram – 695012, Kerala

Other Conditions:

- KSHPWC reserves the right to reject any or all quotations without assigning any reason.
 - Delay in delivery or non-compliance with scope may result in cancellation of the order and blacklisting.
 - Any disputes arising will be subject to the jurisdiction of courts in Thiruvananthapuram.
-

MANANGING DIRECTOR

Kerala State Handicapped Persons' Welfare Corporation Ltd.

KSHPWC/565/2025-PA

07-07-2025

പ്രസിദ്ധീകരണത്തിന്

കേരള സംസ്ഥാന ഭിന്നശേഷിക്കു കോർപ്പറേഷൻ വിതരണം ചെയ്യുന്ന ഭിന്നശേഷി സഹായ ഉപകരണങ്ങൾ ബില്ല് ചെയ്യുന്നതിനായി "കസ്റ്റമൈസ്ഡ് ബില്ലിംഗ് സോഫ്റ്റ്‌വെയർ" ലഭ്യമാക്കുന്നതിനായി, ആയതു നിർമ്മിക്കുന്നതോ ഉത്തരവാദിത്വത്തോടെ വിതരണം ചെയ്യുന്നതോ ആയ ഏജൻസികളിൽ നിന്നും **Sealed Quotation** ക്ഷണിക്കുന്നു. 1000 ഭിന്ന ശേഷി സഹായ ഉപകരണങ്ങൾ വരെ GST സഹിതം ബില്ല് ചെയ്യാവുന്നതും ഭാവിയിൽ എണ്ണം വർദ്ധിപ്പിക്കാൻ കഴിയുന്നതും ആയ സോഫ്റ്റ്‌വെയർ ആണ് ത ആവശ്യമായിട്ടുള്ളത്

മാനേജിംഗ് ഡയറക്ടർ

കേരള സംസ്ഥാന ഭിന്നശേഷി ക്ഷേമ കോർപ്പറേഷൻ

പൂജപ്പുര പി ഒ, തിരുവനന്തപുരം 695 012"

എന്ന ക്വട്ടേഷൻ മേൽവിലാസത്തിൽ സമർപ്പിക്കാവുന്നതാണ്.

കവറിന്റെ പുറത്ത് "Quotation for Customized Billing Software-KSHPWC" എന്ന് രേഖപ്പെടുത്തിയിരിക്കണം.

അവസാന തീയതി 25/07/2025 ഉച്ചകഴിഞ്ഞ് 3 മണി വരെയാണ്. അന്നേദിവസം 4 മണിക്ക് ക്വട്ടേഷൻ ഓപ്പൺ ചെയ്യുന്നതാണ്

കൂടുതൽ വിവരങ്ങൾക്ക് www.hpwc.kerala.gov.in എന്ന വെബ്സൈറ്റ് സന്ദർശിക്കുക

മറ്റു വിവരങ്ങൾ 04712347768 9497281896 എന്നീ നമ്പരുകളിൽ ബന്ധപ്പെടാവുന്നതാണ്

MANANGING DIRECTOR